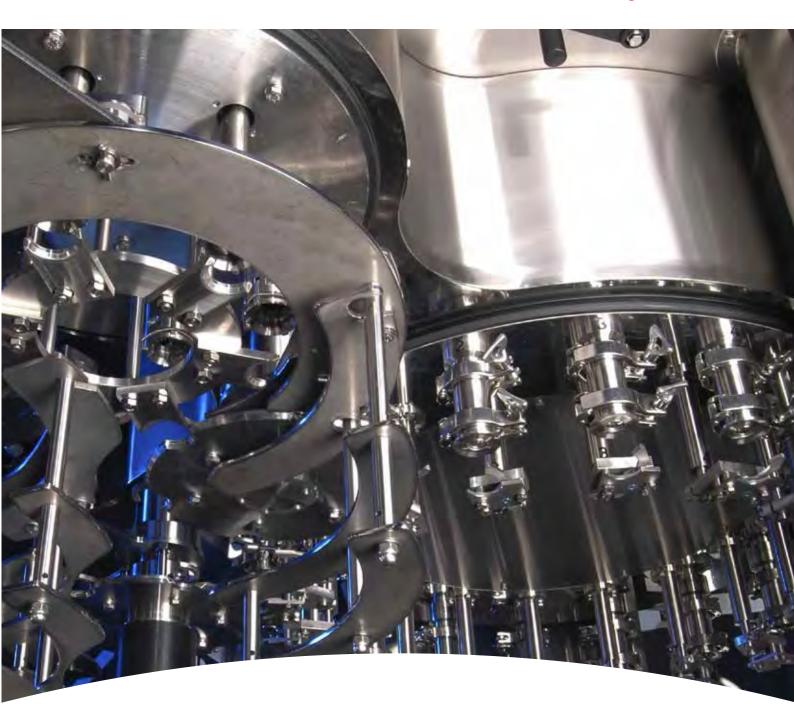
# Sensepoint XCD

# Honeywell





Flammable, toxic and Oxygen gas detector for industrial applications

### **Sensepoint XCD**



#### **One-Stop Shop**

- Flammable (catalytic or infrared), toxic and Oxygen versions available
- New and retrofit applications
- Suitable for indoor or outdoor useStainless steel or aluminium
- Stamess steel of autominium explosion-proof housing options
  IP66 as standard

#### Proven and Reliable Sensor Technology

- Surecell<sup>™</sup> electrochemical sensors
- Poison resistant flammable sensors
- Long life sensors

#### **Global Approvals**

- European, North American and Asian
- Compliant with ATEX, IECEx, UL/c-UL, KTL, PA, GB and CCCF standards

#### Easy to Use

- User friendly and intuitive tri-colour backlit display with digits, bar graph and icons
- Fully configurable via magnetic switches
- Selectable sink or source 4-20mA output
- Auto-inhibit during maintenance
- Optional MODBUS communications for remote diagnostics/configuration

#### **Cost Effective**

- Common transmitter platform
- Minimal training required
- Reduced spares
- Non-intrusive, one-man operation
- Plug-in sensor replacement
- Optional MODBUS multi drop option offers cabling savings

#### **Simple Installation**

- Plug-in display module removes to give access to terminal area
- Integral mounting bracket
- 2 x M20 or ¾" NPT cable/conduit entries (certification dependent)
- Removable plug/socket type terminal blocks for ease of wiring
- Sink/source switch to suit preferred wiring topology

#### **Range of Optional Accessories**

- Sunshade/deluge protection
- Duct mounting kit
- Calibration gas flow housing
- Collecting cone

The Sensepoint XCD range provides comprehensive monitoring of flammable, toxic and Oxygen gas hazards in potentially explosive atmospheres, both indoors and outdoors. Users can modify detector operation using the LCD and magnet switches without ever needing to open the unit. This enables one-man, non-intrusive operation and reduces routine maintenance time and costs.

A tri-colour backlit LCD clearly indicates the unit's status at a glance, even from a distance. A steady green backlight indicates normal operation, flashing yellow indicates fault and flashing red indicates an alarm.

All detectors are supplied pre-configured and include 2 programmable alarm relays, 1 programmable fault relay as well as an industry standard 4-20mA output (sink or source selectable) and MODBUS.

The scale, range, relay operation, alarm set point and electronic tag number of the detector can be adjusted using the transmitter's LCD and non-intrusive magnetic switches. Outputs are automatically inhibited during adjustment, thereby reducing the risk of false alarm at the control panel during maintenance. Sensepoint XCD has an integral mounting plate for surface mounting or can be mounted to a horizontal or vertical pipe using the optional pipe mounting bracket. Electrical installation can be made using either conduit or cable with suitable mechanical protection. Two M20 or %"NPT entries are provided (depending on certification). A weatherproof cap is also included for use in the harshest outdoor conditions. Other optional accessories include a sunshade/deluge protection, duct mounting kit and collecting cone.

Sensepoint XCD ensures easy installation and the fastest routine operation by removing the need for hot work permits in hazardous areas. Using easy to replace plug-in sensors, downtime is also reduced and on-going costs are minimised through the use of poison resistant flammable sensors and patented Surecell<sup>™</sup> toxic sensors.



#### **Typical Applications**

- Industrial manufacturing facilities
- Power plants
- Waste water facilities
- Utilities
- Food and beverage production

## **Sensepoint XCD Overview**



There are three different types of the XCD transmitter for use with three different families of sensors.

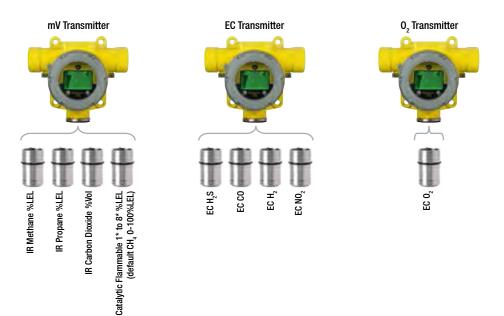
The mV type transmitter is for use with the mV family of XCD sensors including catalytic sensors to detect flammable gases in the range 0-100%LEL and infrared (IR) sensors for detection of Hydrocarbon gases in the range 0-100%LEL. Two IR Hydrocarbon sensors are available; one linearised to Methane and one linearised to Propane. The Propane version has linear cross sensitivities factors for Ethylene, Butane and Pentane. There is also an IR CO<sub>2</sub> sensor available in the range 0-2%Vol.

The EC type transmitter is for use with the EC family of XCD sensors including Carbon Monoxide (CO), Hydrogen Sulphide,  $(H_2S)$ , Nitrogen Dioxide (NO<sub>2</sub>) and Hydrogen  $(H_2)$ .

The Oxygen transmitter is for use with the Oxygen (O<sub>2</sub>) XCD sensors.

A transmitter can auto-recognise any sensor from within its sensor family. The sensor simply plugs into the bottom of the transmitter and the transmitter automatically configures itself accordingly.

			Sensepoint X	amilies, Ga	ases and Ranges			
		Gas	User Selectable Full Scale Range	Default Range	Steps	Selectable Cal Gas Range	Default Cal Point	
			Catalytic Bead Sen					
	M	Flammable 1 to 8*	20 to 100%LEL	100%LEL	10%LEL		50%LEL	
			Infrared Sensor					
		Methane	20 to 100%LEL	100%LEL	10%LEL		50%LEL	
Family		Propane	20 to 100%LEL	100%LEL	10%LEL		50%LEL	
r Far		Carbon Dioxide	2.00%Vol. only	2.00%Vol.	n/a	30 to 70% of selected full scale range	1.00%Vol.	
Sensor			Electrochemical Ser	ian coalo rango				
Š	EC	Hydrogen Sulphide	10.0 to 100.0ppm	50.0ppm	0.1ppm		25ppm	
		Carbon Monoxide	100 to 1,000ppm	300ppm	100ppm		100ppm	
		Hydrogen	1,000ppm only	1,000ppm	n/a		500ppm	
		Nitrogen Dioxide	10.0 to 50.0ppm	10.0ppm	5.0ppm		5.0ppm	
	0	Oxygen	25.0%Vol. only	25.0%Vol.	n/a	20.9%Vol. (Fixed)	20.9%Vol.	



### Ready, Steady, Go!

Sensepoint XCD uses three instantly recognisable 'traffic light' colours to indicate its status. The large tri-colour backlit LCD is steady green to indicate normal operation, flashes yellow to indicate a fault/warning and flashes red to indicate an alarm. This allows anyone in the area to clearly see at a glance the status of any detector. This can be particularly useful to identify detector status if the detector is located in a difficult to access area or if a number of detectors are located in the same area.



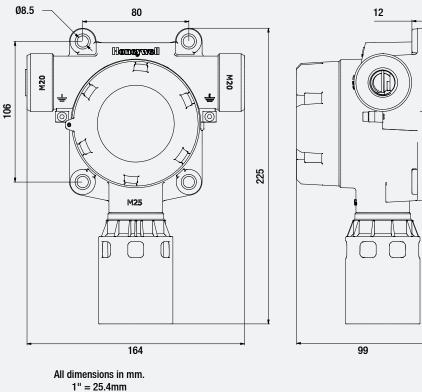
## Installation



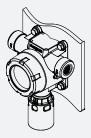
#### **Outline Installation Dimensions**

The Sensepoint XCD transmitter has an integral mounting plate consisting of four mounting holes on the transmitter body. The transmitter may be fixed directly to a surface mounting, or to a horizontal or vertical pipe/structure, 40.0-80.0mm (1.6 to 3.1") in diameter/cross section. The pipe mounting bracket accessory (optional) may be used for this purpose.

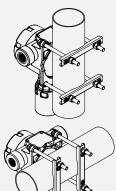
User cable entries shown (2 x M20) are for ATEX/IECEx version enclosures. UL/c-UL versions have 2 x ¾"NPT conduit entries. A suitable blanking plug is supplied which must be used to seal any unused entry. The blanking plug must be suitably sealed to maintain the IP rating of the detector.



#### Installation Options







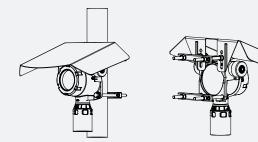
Vertical or horizontal pipe mounted (Using optional pipe mounting bracket)



**Duct Mounted** 

#### **Other Accessories**

Various accessories are available for different applications:



Sunshade/Deluge protection

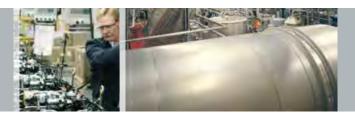




**Collecting Cone** 

**Gassing Cap** 

### Installation



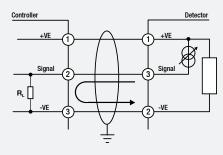
#### Electrical

Sensepoint XCD is designed for use in potentially explosive atmospheres. As such, installation should follow national guidelines using suitable mechanically protected cable and glands or conduit. Use 0.5mm<sup>2</sup> (20AWG) to 2.5mm<sup>2</sup> (~13AWG) cross sectional area cable as needed to ensure minimum operating voltage at the detector, depending on installed cable length. Cable diameter should be selected to maintain the minimum required voltage for the longest installed cable length under maximum power.

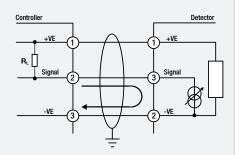
Terminal Module Connections							
Terminal Number	Marking	Connection	Description				
1	24V	+V Supply	Controller Connections				
2	OV	-V Supply (0VDC)					
3	4~20mA	Current Output Signal					
4	COM	Drain	MODBUS RTU.				
5	TxD	MODBUS B (+)	RS485 (Optional)				
6	RxD	MODBUS A (-)					
7	RLY1/NC	Normally Closed	Programmable Relay 1				
8	RLY1/COM	Common	(Default A1)				
9	RLY1/NO	Normally Open					
10	RLY2/NC	Normally Closed	Programmable Relay 2 (Default A2)				
11	RLY2/COM	Common					
12	RLY2/NO	Normally Open					
13	RLY3/NC	Normally Closed	Programmable Relay 3				
14	RLY3/COM	Common	(Default Fault)				
15	RLY3/NO	Normally Open					

#### **Wiring Schematics**

The Sensepoint XCD transmitter may be wired in either Current Sink or Current Source configuration. These two options are offered to allow greater flexibility in the type of control system that it can be used with. Sink/Source is selectable via the switch located on the back side of the display module; accessible by removing the display module during installation/ commissioning.



XCD Source Configuration



#### **XCD Sink Configuration**

Note: Terminate cable screen at the detector or the controller, not both.

Note: Terminal Blocks are plug/socket type and may be removed to ease wiring.

OM

**Terminal Module** 

#### **Typical Cable Lengths**

Internal Earth/ Ground Point

Typical Cal	Typical Cable Data				Maximim Cable Length							
Cable Size	Cable Re	esistance	Cata	lytic	E	С	IR					
(Cross Sectional Area)	Ω <b>/km</b>	Ω <b>/mi</b>	Metres	Feet	Metres	Feet	Metres	Feet				
0.5mm <sup>2</sup> (20AWG*)	36.8	59.2	356	1167	478	1568	420	1379				
1.0mm2 (17AWG*)	19.5	31.4	671	2201	902	2956	793	2599				
1.5mm2 (16AWG*)	12.7	20.4	1031	3387	1384	4549	1217	4000				
2.0mm2 (14AWG*)	10.1	16.3	1296	4239	1741	5694	1531	5006				
2.5mm2 (13AWG*)	8	12.9	1636	5356	2197	7194	1932	6326				

Note: Table given for guidance only. Users should calculate maximum distances using actual data for cable being used. Typical calculation assumes minimum guaranteed controller supply of 24VDC, minimum detector voltage of 16VDC and maximum power supply under full alarm. R, (max) is 250ohms.

SINK C

**Puck Rear View** 



# **Technical Summary**



Sensepoint XCD Detector				
•				
Use		BUS output fixed point detector with in-built alarm and fault relays for the protection of personnel and plant from flammable, toxic and transmitter with local display and fully configurable via non-intrusive magnetic switch interface. Wide range of sensors available.		
Electrical				
	Input Voltage Range Max Power Consumption	16 to 32VDC (24VDC nominal) for ATEX/IECEx/AP Versions 12 to 32VDC (24VDC nominal) for UL/CSA version Maximum power consumption is dependent on the type of gas sensor being used. Electrochemical cells = 3.7W, IR = 3.7W and catalytic = 4.9W. Maximum inrush current = 800mA at 24VDC		
	Current Output ≥0.0<1.0mA 2.0mA or 4.0mA (17.4mA) 4.0mA to 20.0mA 22.0mA	Sink or source Fault Inhibit (during configuration/user settings) Normal gas measurement Maximum over range		
	Terminals	15 x screw terminals suitable for wire diameter 0.5mm <sup>2</sup> to 2.5mm <sup>2</sup> (20AWG to 13AWG)		
	Relays     3 x 5A@250VAC. Selectable normally open or normally closed (switch) and energised/de-energised (programmable Alarm relays default normally open/de-energised. Fault relay default normally open/energised			
	Communication	RS485, MODBUS RTU (Optional)		
Construction				
Material	Housing Sensor Weather Protection	Epoxy painted aluminium alloy LM25 or 316 stainless steel 316 stainless steel Plastic		
Weight (approx)	Aluminium Alloy LM25 316 Stainless Steel	2.0kg (4.4lbs) 5.0kg (11lbs)		
Mounting	ting Integral mounting plate with 4 x mounting holes suitable for M8 bolts Optional pipe mounting kit for horizontal or vertical pipe Ø1.5 to 3" (2" nominal)			
Entries	European ATEX/IECEx versions: 2 North American UL/c-UL versions	x M20 cable entries :: 2 x ¾ "NPT conduit entries. Suitable blanking plug supplied for use if only 1 entry used. Seal to maintain IP rating		
Detectable Gases and XCD S	Sensor Performance			

Gas	User Selectable Full Scale Range	Default Range	Steps	User Selectable Cal Gas Range	Default Cal Point	Response Time (T90)	Accuracy	Operating Temperature*		Default Alarm Points	
	5					Secs		Min	Max	A1	A2
Electrochemical Sens	ors										
Oxygen	25.0%Vol. only	25.0%Vol.	n/a	20.9%Vol. (Fixed)	20.9%Vol.	<30	<+/-0.5%Vol.	-20°C / -4°F	55°C/131°F	19.5%Vol. 🔻	23.5%Vol. 🔺
Hydrogen Sulphide	10.0 to 100.0ppm	50.0ppm	1ppm		25ppm	<50	<+/-1ppm	-20°C / -4°F	55°C/131°F	10ppm 🔺	20ppm 🔺
Carbon Monoxide	100 to 1,000ppm	300ppm	100ppm		100ppm	<30	<+/-6ppm	-20°C / -4°F	55°C/131°F	100ppm 🔺	200ppm 🔺
Hydrogen	1,000ppm only	1,000ppm	n/a	30 to 70% of selected full scale range	500ppm	<65	<+/-25ppm	-20°C / -4°F	55°C/131°F	200ppm 🔺	400ppm 🔺
Nitrogen Dioxide	10.0 to 50.0ppm	10.0ppm	5.0ppm		5.0ppm	<40	<+/-3ppm or +/-20%	-20°C / -4°F	55°C/131°F	0.7ppm 🔺	2.0ppm 🔺
Catalytic Bead Senso	rs			25 to 95% of selected							
Flammable 1 to 8*	20 to 100%LEL	100%LEL	10%LEL	full scale range	50%LEL	<25	<+/-1.5%LEL	-20°C / -4°F	55°C / 131°F	20%LEL 🔺	40%LEL 🔺
Infrared Sensors											
Methane	20 to 100%LEL	100%LEL	10%LEL	30 to 70% of selectedfull scale range	50%LEL	<30	<+/-1.5%LEL	-20°C / -4°F	55°C / 131°F	20%LEL 🔺	40%LEL 🔺
Propane	20 to 100%LEL	100%LEL	10%LEL		50%LEL	<30	<+/-1.5%LEL	-20°C / -4°F	55°C / 131°F	20%LEL 🔺	40%LEL 🔺
Carbon Dioxide	2.00%Vol.	2.00%Vol.	n/a		1.00%Vol.	<30	<+/-0.04%Vol.	-20°C / -4°F	55°C/131°F	0.40%Vol. 🔺	0.80%Vol. 🔺

▲ - Rising Alarm ▼ - Falling Alarm

NOTES A - Hising Alarm V - Falling Alarm V - Fal reinfance data set in tracer at horinance 20 G, own if 2: Applicable over the large 10: 05 with a scale 5: weeks the data set of intra calination and a soft in this calination and the set of the set

Certification	
European International China Korea North America	ATEX III 2 GD Ex d IIC Gb T6 (Ta -40°C to +65°C) T5 (Ta -40°C to +75°C) Ex tb IIIC T85°C Db IP66 T100°C (Ta -40°C to +75°C) IECEx Ex d IIC Gb T6 (Ta -40°C to +65°C) T5 (Ta -40°C to +75°C) Ex tb IIIC T85°C Db IP66 T100°C (Ta -40°C to +75°C) GB Ex d IIC T4 GB3836.1&2 -2000, PA, CCCF KTL Ex d IIC T6 (-40°C to +65°C) UL/c-UL - Class I, Division 1, Groups B, C and D, Class I, Division 2, Groups B, C & D, Class II, Division 1, Groups E, F & G, Class II, Division 2, Groups F & G. -40°C to +65°C
EMC	EN50270:2006 EN6100-6-4:2007
Performance	ATEX, EN60079-29-1:2007 (flammable), EN45544 (Toxic), EN50104 (Oxygen), EN50271 China: PA Pattern Measurement (for transmitter and toxic gas sensors) "CCCF" Shenyang for Flammable (fire dept approval) CSA C22.2-152

# **Technical Summary cont.** and Ordering Information



Environmental										
IP Rating	IP66 in accordance with EN60	529.1992								
•										
Certified Temperature Range	-40°C to +75°C (-40°F to +167°F) Note: The detector display may become illegible at temperatures below -20°C, but the detector continues its gas monitoring function. The display is not damaged and recovers when the temperature rises back above -20°C.									
Dperating Humidity	Continuous 20-90%RH (non-condensing), Intermittent 10-99%RH (non-condensing)									
perating Pressure	90-110kPa (EC Toxic Sensors	, 80-12kPa (EC Oxygen, Ca	talytic Bead and Infrared Sensors)							
torage Conditions	-25°C to +65°C (-13°F to 13									
rdering Information	, ,	,								
Standard Supply	Sensepoint XCD is supplied complete with integral wall mounting plate, 2 x M20 cable entry (ATEX/IECEx) or 2 x 3/"NPT conduit entries (UL/cUL), 1 x M20 or 1 x 3/"NPT plug, Allen key for locking screw, weatherproof cap, operating magnet, sensor cartridge with retainer, quick start guide and instruction manual CD. Default settings, ranges and calibrations are 100% tested at the factory. Each unit is supplied with a calibration and test certificate.									
Shipping Details	Shipping carton dimensions: L	312mm (12.3") x W223mm	n (8.8") x D110mm (4.3") Approximate wei	ight: Aluminium	2.5kg (5.5lbs), Stainless Steel 5.5kg (12.1lbs					
			<b>0</b>							
	closure Material		Sensor Type							
L-1	LM25		F- Flammable Catalytic Bead							
	Stainless Steel		R- Flammable IR Methane %LEL							
Sensepoint XCD			P- Flammable IR Propane (Cross Sensitivities) O- Oxygen H- Hydrogen Sulphide							
$\sim$		-								
SPXCDA	_MFX									
<b>↓</b>	↓	•	C- Carbon Monoxide		Note: Add 'M' to the end of the part number to					
ertification*	Entry	Gas Range	G- Hydrogen		order an XCD with the optional MODBUS output e.g. the first part number in the table would becc					
- ATEX/IECEx/KTL/PA and GB	M- M20 (ATEX/IIECEx)	X- User Adjustable	N- Nitrogen Dioxide		SPXCDALMFXM.					
- UL/CSA	N- 3/4"NPT (UL/CSA)	1- Fixed	B- Carbon Dioxide IR 0-2%Vol		*Other Asian and Chinese approvals available.					
					Contact Honeywell Analytics for more information					
Sensepoint XCD Detector ATEX	/IECEx/KTL, PA & GB (Alumin	um LM25)*								
PXCDALMFX	ATEX/IECEx/KTL/PA and GB approved SP XCD Flammable CAT 0-100%LEL (20 to 100%LEL, 10%LEL) with LM25, M20 Entry									
PXCDALMRX	ATEX/IECEx/KTL/PA and GB approved SP XCD (Methane) IR 0-100%LEL (20 to 100%LEL, 10%LEL) with LM25, M20 Entry									
PXCDALMPX	ATEX/IECEx/KTL/PA and GB approved SP XCD (Propane) IR 0-100%LEL (20 to 100%LEL, 10%LEL) with LM25, M20 Entry									
PXCDALM01	ATEX/IECEx/KTL/PA and GB ap	oproved SP XCD Oxygen 25	.0%/Vol. with LM25, M20 Entry							
<b>FXCDALMHX</b>	ATEX/IECEx/KTL/PA and GB a	oproved SP XCD Hydrogen S	Sulphide 0-50.0ppm (10.0 to 100.0ppm, 1	.0ppm) with LM	M25, M20 Entry					
SPXCDALMCX	ATEX/IECEx/KTL/PA and GB ap	oproved SP XCD Carbon Mo	noxide 0-300ppm (100-1000ppm, 100ppr	m) with LM25,	M20 Entry					
FXCDALMG1	ATEX/IECEx/KTL/PA and GB ap	oproved SP XCD Hydrogen (	0-1000ppm with LM25, M20 Entry							
SPXCDALMNX	ATEX/IECEx/KTL/PA and GB ap	pproved SP XCD Nitrogen Di	ioxide 0-50.0ppm (10.0-50.0, 5.0ppm) wit	th LM25, M20	Entry					
PXCDALMB1	ATEX/IECEx/KTL/PA and GB ap	pproved SP XCD Carbon Dic	xide IR 0-2.00%Vol. with LM25, M20 Entry	у						
Sensepoint XCD Detector ATEX	/IECEx/KTL, PA & GB (316 Sta	inless Steel)*								
SPXCD <mark>a</mark> smfx	ATEX/IECEX and AP approved	SP XCD Flammable CAT 0-	100%LEL (20 to 100%LEL, 10%LEL) with	316SS, M20 E	ntry					
SPXCDASMRX	ATEX/IECEX and AP approved	SP XCD (Methane) IR 0-100	0%LEL (20 to 100%LEL, 10%LEL) with 316	6SS, M20 Entry	y					
SPXCD <mark>ASM</mark> PX	ATEX/IECEX and AP approved	SP XCD (Propane) IR 0-100	%LEL (20 to 100%LEL, 10%LEL) with 316	6SS, M20 Entry						
SPXCDASM01	ATEX/IECEX and AP approved									
SPXCDASMHX	ATEX/IECEX and AP approved	SP XCD Hydrogen Sulphide	0-50.0ppm (10.0 to 100.0ppm, 1.0ppm)	with 316SS, M	20 Entry					
SPXCDASMCX			0-300ppm (100-1000ppm, 100ppm) with 3	316SS, M20 Er	ntry					
PXCDASMG1	ATEX/IECEX and AP approved	, , , ,	, ,							
PXCDASMNX	ATEX/IECEX and AP approved SP XCD Nitrogen Dioxide 0-50.0ppm (10.0-50.0, 5.0ppm) with 316SS, M20 Entry									
PXCDASMB1	ATEX/IECEX and AP approved	SP XCD Carbon Dioxide IR (	D-2.00%Vol. with 316SS, M20 Entry	<b>a</b> . "						
ptional Accessories			Spare XCD Sensors (316 Stainless	•						
SKCAL	Calibration cup	abtor then air			0-100%LEL (20 to 100%LEL, 10%LEL)**					
	Collecting cone for use with li	uner man air gases			00%LEL (20 to 100%LEL, 10%LEL)**					
	Duct mounting kit			•	00%LEL (20 to 100%LEL, 10%LEL)**					
SPXCDHMANEN SPXCDMTBR	Hard copy manual in English Mounting bracket (inc. bolts, r	ute brackate)		)xygen 25.0%/ Hydrogen Sulph	voi. oniy iide 0-50.0ppm (10.0 to 100.0ppm, 1.0ppm)'					
SPXCDSDP	Sunshade/Deluge Protection	1010, DI 001010)			de 0-300ppm (100-1000ppm, 100ppm)**					
0780-A-0100	ATEX approved junction box (E	xplosion-proof		Hydrogen 0-10						
	SPXCDXSN1SS Nitrogen Dioxide 0-50.0ppm (10.0-50.0ppm, 5.0ppm)**									

SPXCDXSB1SS

Carbon Dioxide IR 0-2.00%Vol. only

\*For UL/c-UL versions simply change the letters in the part number for certification and entry e.g. first part number in table above would become SPXCDULNEX. \*\*For further details of user configurable ranges refer to "Detectable Gases and XCD Sensor Performance" table on page 6. Note: Add 'M' to the end of the part number to order an XCD with the optional MODBUS output e.g. the first part number in the table would become SPXCDALMEXM.

## **Our Product Range**

## Honeywell







### **Fixed Gas Monitoring**

Honeywell Analytics offers a wide range of fixed gas detection solutions for a diverse array of industries and applications including: Commercial properties, industrial applications, semiconductor manufacturers, energy plants and petrochemical sites.

- Detection of flammable, Oxygen and toxic gases (including exotics)
- Innovative use of four core sensing technologies – paper tape, electrochemical cell, catalytic bead and infrared
- Capability to detect down to Parts Per Billion (ppb) or Percent by Volume (%v/v)
- Sost effective regulatory compliance solutions

### Portable Gas Monitoring

When it comes to personal protection from gas hazards, Honeywell Analytics has a wide range of reliable solutions ideally suited for use in confined or enclosed spaces. These include:

- Detection of flammable, Oxygen and toxic gases
- Single gas personal monitors worn by the individual
- Multi-gas portable gas monitors used for confined space entry and regulatory compliance
- Multi-gas transportable monitors used for temporary protection of area during site construction and maintenance activities

### **Technical Services**

At Honeywell Analytics, we believe in the value of great service and customer care. Our key commitment is providing complete and total customer satisfaction. Here are just a few of the services we can offer:

- » Full technical support
- Expert team on hand to answer questions and queries
- Fully equipped workshops to ensure quick turnaround on repairs
- » Comprehensive service engineer network
- » Training on product use and maintenance
- » Mobile calibration service
- Customised programmes of preventative/corrective maintenance
- » Extended warranties on products



Ex-Ox-Tox Gasdetectie Westerdreef 5V 2152 CS Nieuw-Vennep Telefoon: 0252 620885 E-mail: info@exoxtox.nl Website: www.exoxtox.nl